Adonis-Avanti Transportation Service, Inc. 5661 State Route 5 Herkimer, New York 13350 315-866-2011

March 18, 2020

Dear Clients:

The health and safety of our passengers, partners and employees is our top priority. As questions and concerns arise as a result of COVID-19 (commonly referred to as Coronavirus), we have taken a number of precautionary measures to provide the highest level of protection for our customers and staff.

As an industry that intimately and personally serves many clients daily, we must be especially vigilant about measures that can help protect the health and safety of our employees and passengers.

We will take the following steps:

- Conduct a thorough cleaning of vehicle interior surfaces with Clorox or bleach-based disinfectant wipes after each transport.
- Remove all printed and reading materials from seat-back pockets.
- Cease offering any refreshments (i.e., candy, mints, water, etc.)
- Limit all physical contact or materials sharing between chauffeurs and clients where possible.
- Clean and disinfect all office, dispatch and working areas daily.
- Encourage all staff to see a doctor immediately if they feel unwell and do not allow sick employees to report to work.

Taking these precautions and others will help maintain the healthiest and safest environment possible for clients and our employees.

We appreciate your understanding and are dedicated to continuing to provide you with the highest level of service that you have come to expect. We wish you the best of health and look forward to serving you again soon.

Sincerely,

Rudolph F. Scialdo II President